



September 2009

Dear Friend

Re: Tell us YOUR Story!

The Moston Health Forum together with the Manchester Local Involvement Network (LINK) want to make Health and Social Care services better in the Moston area. They offer a new way to let local people have their say about local services and then use their feedback to make positive changes.

At the moment we are especially interested in finding out more about care services people receive in their own home. Recently a number of people have expressed concerns about homecare services to us and we are trying to gather more information to present our case to Manchester City Council. Therefore, if you or someone you know get help from an agency care worker we would appreciate if you would share your experience with us.

You can do this by getting in touch with Bren (Tel 07745 502 526) or Valeska (Tel: 0161 214 3981; valeska@blackhealthagency.org.uk), or putting your comments on the comments card. Alternatively, we can come and talk to you in person about your experience with the services you use and how to improve them.

The Moston Health Forum and the LINK are independent organisations and whatever you tell us will be strictly confidential. We will not share the information with your service provider or anyone else unless you ask us to do so. Indeed, you don't have to let us know who you are at all. Just tell us your story and the name of the service it relates to.

Kind regards,

A handwritten signature in black ink, appearing to read "V. Matziol".

Valeska Matziol
Manchester LINK Support Team



Registered Charity No. 1079727
Improving Lives, Changing Futures

Manchester LINK Support
Black Health Agency
Gaddum House
6 Great Jackson St
Manchester
M15 4AX
Tel: 0161 214 3909

Email: manchesterlink@blackhealthagency.org.uk