



Tell us YOUR Story!

Your Local Involvement Network want to hear what YOU have to say about the homecare services you receive.

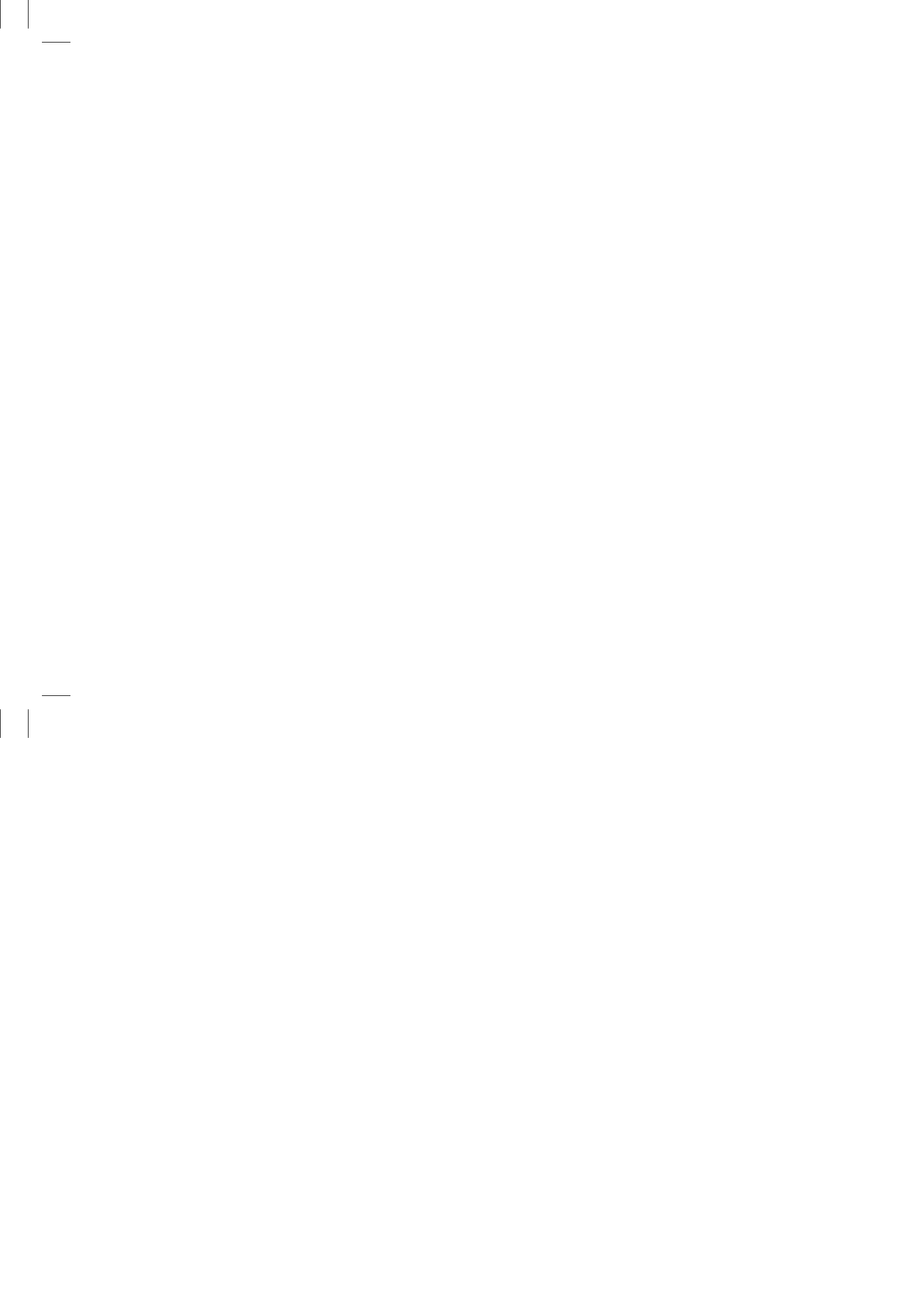
We'll use your story to help make homecare services better in Manchester.

Your homecare provider: _____

Your comments: _____

Please return this form free of charge to: Manchester LINK, FREEPOST NAT 14073, Dignity & Respect, Gaddum House, 6 Great Jackson Street, Manchester, M15 4AX

If you would like to speak to someone about this project, please contact Valeska at the Manchester LINK Support Team on 0161 214 3981 or by email to valeska@blackhealthagency.org.uk.





About this Project

This is a project carried out by the Manchester LINK to find out how well local home care services are working right now and to make them better in the future.

What do I have to do if I take part?

You just have to share your experience with using homecare services with us in whatever way is convenient to you, for example by phone, email, filling in this card or at a meeting with one of our volunteers. The only information we definitely require is the name of your homecare provider. Everything else is entirely up to you.

Will anyone know that it is my story?

We will not record your name or identity together with your story and you can remain anonymous. In this case we will ask you to choose a false name for your story, If you would prefer this we will use your real name.

Will you share my story with anyone?

We will share your story with a variety of people and organisations. However, no one will know that it is your story and we will tell you exactly who we are sharing it with. If you do not want us to share your story with anyone in particular we won't.

Will the homecare agency I use know I have told you my story?

No. We are an independent organisation and will not tell the agency you use that you have spoken to us. However, if you would like us to we will let them know what you think of their services with or without giving your name. This is your choice.

Do I have to take part?

You do not have to take part in this project. Also, if you decide to take part and then later change your mind you can ask us not to use your story at any time.



